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Attorney's Docket No.: 9209-5JAN 2 4 2005

2151

PATENT

IN THE UNITED TATES ATENT AND TRADEMARK OFFICE

In re: Hanafy Meleis Serial No.: 09/910,555 Filed: November 20, 2001 Examiner: Dhairya A. Patel Group Art Unit: 2151

Confirmation No.: 3472

Fired. November 20, 2001

NETWORK MODELS, METHODS, AND COMPUTER PROGRAM PRODUCTS

FOR MANAGING A SERVICE INDEPENDENT OF THE UNDERLYING

NETWORK TECHNOLOGY

Date: January 21, 2005

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

Sir:

Applicant provides the present Amendment in response to the Official Action mailed October 21, 2004.

The Listing of Claims begins on page 2 of this paper.

Remarks begin on page 9 of this paper.

It is not believed that an extension of time and/or additional fee(s)-including fees for net addition of claims-are required, beyond those that may otherwise be provided for in documents accompanying this paper. In the event, however, that an extension of time is necessary to allow consideration of this paper, such an extension is hereby petitioned under 37 C.F.R. §1.136(a). Any additional fees believed to be due in connection with this paper may be charged to our Deposit Account No. 50-0220.